

Sales and Warranty Conditions

Shipping and Sales Conditions

- Billing is done according to the prices on the shipping date, unless it is a guaranteed delivery based on a sales offer.
- Shipping is done under the responsibility of the recipient ex works Merikarvia (EXW, Incoterms[®] 2010) unless otherwise agreed.
- We will not be liable for any unloading fees of the shipment.
- Packaging is not included in the price of the product.
- We do not give discount on orders, whose value is less than 50 euros according to prices on the price list.
- Any comments must be made within 8 days of receipt of goods.
- In case the buyer does not adhere to the aforementioned notification and claim period, the buyer will lose its right to appeal against any errors or defects in the shipment.
- The right of ownership of the product is not transferred to the buyer until the total purchase price is paid.
- All dimensions and weight measurements are non-binding.

Terms of warranty

The warranty period for delivered products is 2 years.

The warranty covers defects in workmanship or material that may appear in any of Meriser Oy's products.

Meriser Oy undertakes, at its sole discretion, to repair or replace any product found to be defective within the warranty period. The seller's liability for damages other than in the product itself is governed by the Product Liability Act (694/1990).

If the product is improperly handled, installed or other such reason has been detected, the supplier will be free from liability.

The warranty claim will only be paid when the defective product or damaged part has been delivered to the Meriser Oy factory for inspection and it is stated that the damage is covered by the warranty claim.

The return must be accompanied by a written statement of the nature and origin of the defect and a statement clarifying when the goods were delivered to the consignee. The number of the order or invoice must be given.

Liability and other terms

Meriser Oy's liability for defects in the products as well as other liability and terms of sale are governed by the General Terms and Conditions of the Association of Finnish Technical Traders 2010 (TK General 2010).

Meriser Oy reserves the rights to change the prices and discounts.

Meriser Oy possesses the ISO 9001 certificate.

Meriser Oy has a product liability and contaminated products insurance.