

GUARANTEE

Aura NoctiLED Long Life

Aura Light International AB, Karlskrona (Sweden), grants a guarantee for all installed Aura NoctiLED Long Life lamps.

Aura Light offers a 70.000 hours system life-time guarantee for Aura NoctiLED Long Life. The guarantee is based on L80B10F10 i.e.90% of light sources have 80% light output remaining with maximum 20% lumen depreciation. The guarantee covers defects in components and materials not derived from improper handling, incorrect electrical parameters or usage outside defined ambient temperatures.

When the failure rate is more than 10% (0,14% per 1000 hours) or the light output is below 80% within the guaranteed life-time, the defect products above 10% will be compensated free of charge. A claim for damages cannot be constituted based on this guarantee.

Due to technical advancements it is possible that future deliveries may differ from the original product.

The validity of the guarantee is based on the following conditions:

1. Operating and installing according to the installation instructions.
2. Only a non-functional series of LEDs or complete failure of Aura NoctiLED Long Life confirmed by Aura Light laboratory can be considered a defect as long as the Aura NoctiLED Long Life is within the limits of L80.
3. Installation costs for replacement within the guaranteed life-time, is not covered by this guarantee.
4. The guarantee is valid from day of installation which has to be recorded by the user.
5. The guarantee is valid a maximum of ten (10) years or 70.000 hours, whichever comes first.
6. When changing Aura NoctiLED Long Life, power should be disconnected before the module is changed.
7. After announcement every defect lamp has to be returned to Aura Light for a test in the Aura Light laboratory. Only failures confirmed by the laboratory test will lead to guarantee compensation.