

GUARANTEE

Aura Light Luminaires

Aura Light International AB, Karlskrona (Sweden) offers an eight (8) year system guarantee for the following Aura Light luminaires:

- Aura Duro
- Aura Unity
- Aura Duro QC
- Aura Concelo (not Aura Concelo with sensor)

The guarantee period is calculated at 6 000 burning hours per year, with a maximum of 48,000 hours. The guarantee is based on one switch on/off per day, and covers defects in components and materials, which are not derived from improper handling or installation, incorrect voltage or wrong ambient temperature. Should the failure rate be higher than 10% within the specified guarantee period, Aura Light will without charge, substitute the defective components.

For all Long Life light sources Aura Light also offers a lifetime guarantee. This guarantee applies to light sources in installations made in accordance with relevant IEC/EN standards and requirements. Details on the light source guarantees can be found at www.auralight.com.

A claim for damages cannot be constituted based on this guarantee.

The validity of the guarantee is based on the following conditions:

1. Operating the luminaires within the stated ambient temperature conditions.
2. Installation costs are not covered by this warranty.
3. The guarantee does not apply to any failure resulting from the use of strong detergents, acids, solvents, ammonia, chlorine and similar.
4. The guarantee is valid from the date of installation, which has to be recorded by the user.
5. If problems with defective components would occur should this be handled as follows:
6. Notify Aura Light of the complaint. After the complaint, any defective component is returned to the Aura Light test in Aura laboratory. Only defects confirmed by Aura Lights laboratory leads to compensation.