

GUARANTEE

Aura Easy Selection

Aura Light International AB, Karlskrona (Sweden) offers the following guarantees for the Aura Easy Selection products:

- The LED downlight – 3 years
- The LED panel – 3 years
- The T8 LED retrofit – 3 years
- The LED stairwell luminaire – 2 years

The guarantee covers defects in components and materials, which are not derived from improper handling or installation, incorrect voltage or wrong ambient temperature. Should the failure rate be higher than 10% within the specified guarantee period, Aura Light will without charge, substitute the defective components.

This guarantee applies to installations made in accordance with relevant IEC/EN standards and requirements. A claim for damages cannot be constituted based on this guarantee.

The validity of the guarantee is based on the following conditions:

1. Operating the luminaires within the stated ambient temperature conditions and otherwise following installation instructions.
2. Installation costs are not covered by this warranty.
3. The guarantee does not apply to any failure resulting from the use of strong detergents, acids, solvents, ammonia, chlorine and similar.
4. The guarantee is valid from the date of installation, which has to be recorded by the user.
5. If problems with defective components would occur should this be handled as follows:
6. Notify Aura Light of the complaint. After the complaint, any defective component is returned to the Aura Light test in Aura laboratory. Only defects confirmed by Aura Lights laboratory leads to compensation.