

Technical Support

If you need any technical help, please visit our official support site and contact our support team before returning the products: <https://support.reolink.com>.

Technische Unterstützung

Wenn Sie technische Hilfe benötigen, besuchen Sie bitte unsere offizielle Support-Website und kontaktieren Sie unser Support-Team, bevor Sie die Produkte zurückschicken, <https://support.reolink.com>.

Support technique

Si vous avez besoin d'aide, veuillez contacter Reolink avant de retourner votre produit. La plupart des questions peuvent être répondues via notre centre de support en ligne à l'adresse <https://support.reolink.com>.

Assistenza Tecnica

Se avete bisogno di assistenza tecnica, visitate il nostro sito ufficiale di Centro Assistenza e contattate il team di supporto prima di restituire i prodotti, <https://support.reolink.com>.

Soporte técnico

Si necesita cualquier ayuda técnica, por favor, consulte nuestro sitio oficial de soporte y póngase en contacto con nuestro equipo de soporte antes de devolver el producto: <https://support.reolink.com>.

REOLINK INNOVATION LIMITED

FLAT/RM 705 7/F FA YUEN COMMERCIAL BUILDING 75-77 FA YUEN

STREET MONG KOK KL HONG KONG



Operational Instruction

Apply to: Reolink Argus 3E

June 2024
QSG1_A

  @ReolinkTech <https://reolink.com>

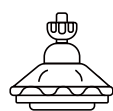
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What's in the Box



Camera



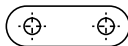
Security Bracket



Strap



USB-C Cable



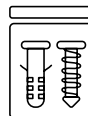
Mounting Template



Quick Start Guide

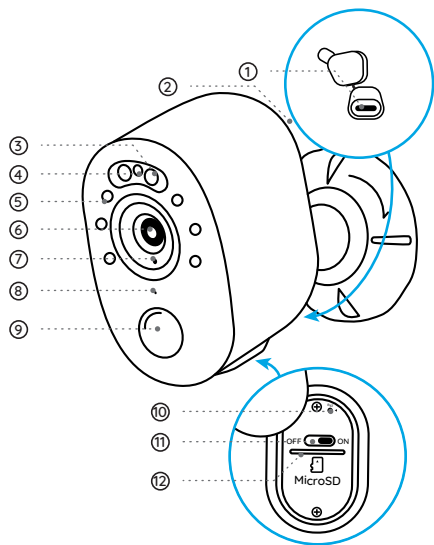


Surveillance Sign



Pack of Screws

Camera Introduction



- ① USB-C Port
- ② Speaker
- ③ Spotlight
- ④ Status LED
- ⑤ IR Leds
- ⑥ Lens
- ⑦ Daylight Sensor
- ⑧ Built-in Mic
- ⑨ PIR Motion Sensor
- ⑩ Reset Button
* Press for more than five seconds to reset the device to factory settings.
- ⑪ Power Switch
- ⑫ Micro SD Card Slot

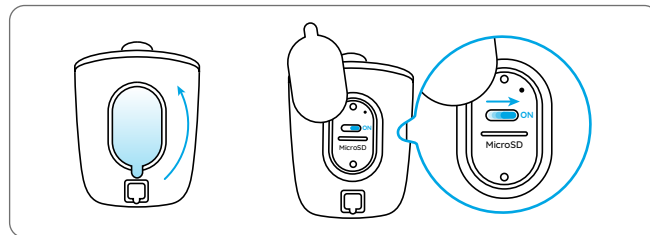
Set up the Camera

Set up the Camera Using a Smartphone

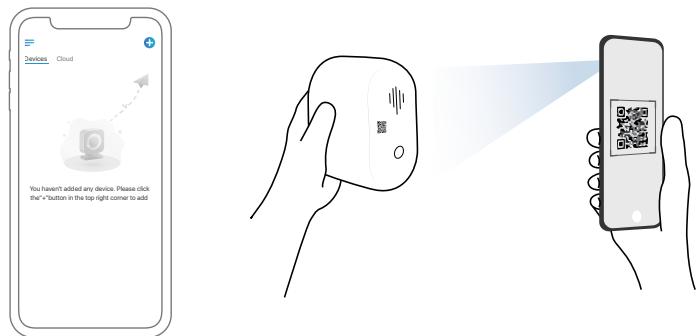
Step 1 Scan to download the Reolink App from the App Store or Google Play store.



Step 2 Turn on the power switch to power on the camera.



Step 3 Launch the Reolink App, click the “+” button in the top right corner to add the camera. Scan the QR code on the device and follow the onscreen instructions to finish initial setup.



Set up the Camera on PC (Optional)

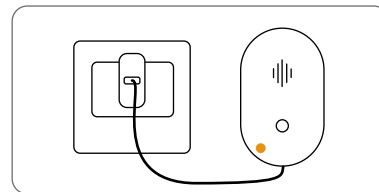
Step 1 Download and install the Reolink Client: Go to <https://reolink.com> > Support > App&Client.
Step 2 Launch the Reolink Client, click the “+” button, input the UID code of the camera to add it and follow the onscreen instructions to finish initial setup.

Charge the Camera

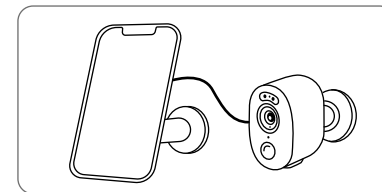
It's recommended to fully charge the camera before installing it.

Charging Indicator:

- Orange LED: Charging
- Green LED: Fully charged



Charge the camera with a 5V power adapter (not included).



Charge the camera with the Reolink Solar Panel (not included if you only purchase the camera). For details about the installation of Reolink Solar Panel, see its Operational Instruction.



For better weatherproof performance, please always cover the charging port with the rubber plug after charging the camera.

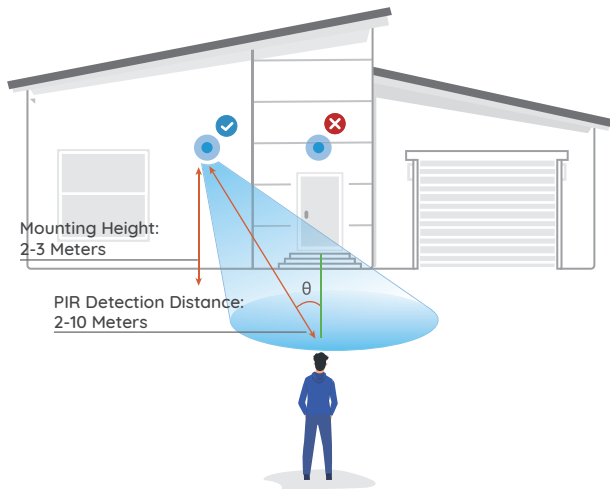
Install the Camera

Notes on Camera Installation Position

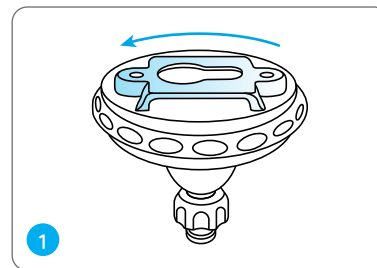
- Install the camera 2-3 meters (7-10 ft) above ground. This height maximizes the detection range of the PIR motion sensor.

- For effective detection, please install the camera angularly.

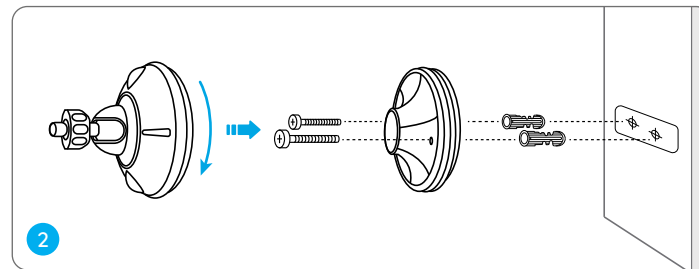
NOTE: If a moving object approaches the PIR sensor vertically, the camera may fail to detect motion.



Mount the Camera

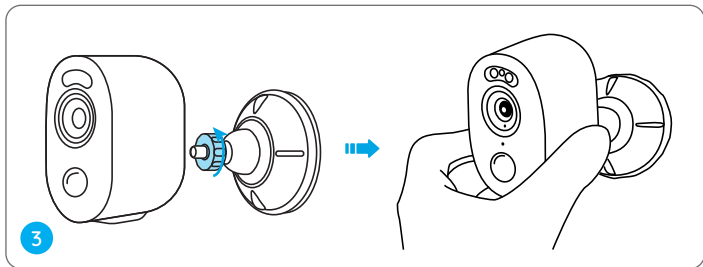


Rotate to separate the base from the bracket.

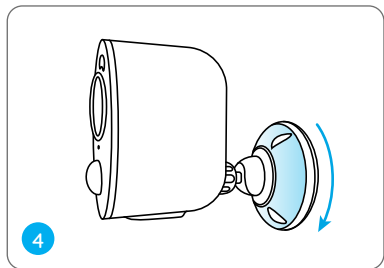


Drill holes in accordance with the mounting template and screw the base of the bracket to the wall. Next, attach the other part of the bracket to the base.

NOTE: Use the drywall anchors included in the package if needed.



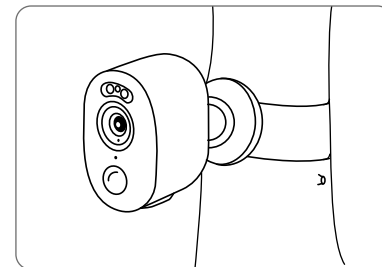
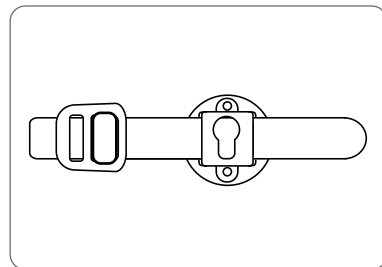
Screw the camera to the bracket.
Adjust the camera angle to get the best field of view.



Secure the camera by turning the
part on the bracket identified in
the chart clockwise.

NOTE: To adjust the camera angle later, please loosen the bracket by turning the upper part anticlockwise.

Install the Camera with Loop Strap



Thread the loop strap through the slots and fasten the strap. It is the most recommended installation method if you plan to mount the camera to the tree.

Safety Instructions of Battery Usage

Argus Series B310 is not designed for running 24/7 at full capacity or around-the-clock live streaming. It's designed to record motion events and to live view remotely only when you need it. Learn useful tips on how to extend the battery life in this post: <https://support.reolink.com/hc/en-us/articles/360006991893>

1. The battery is built-in, so do not remove it from the camera.
2. Charge the rechargeable battery with a standard and high-quality DC 5V battery charger or Reolink solar panel. Do not charge the battery with solar panels from any other brands.
3. Charge the battery when temperatures are between 0°C and 45°C and always use the battery when temperatures are between -10°C~+55°C.
4. Keep the USB charging port dry, clean and free of any debris and cover the USB charging port with the rubber plug when the battery is fully charged.
5. Do not charge, use or store the battery near any ignition sources, such as fire or heaters
6. Do not use the battery if it gives off an odor, generates heat, becomes discolored or deformed, or appears abnormal in any ways. If the battery is being used or charged, turn off the power switch or remove the charger immediately, and stop using it.
7. Always follow the local waste and recycle laws when you get rid of the used battery.

Troubleshooting

Camera is not Powering on

If your camera is not turning on, please apply the following solutions:

Charge the battery with a DC 5V/2A power adapter. When the green light is on, the battery is fully charged.

If the problem is not solved, please contact Reolink Support.

Failed to Connect to Wi-Fi During Initial Setup Process

If the camera fails to connect to Wi-Fi, please try the following solutions:

- Ensure that you have entered the correct Wi-Fi password.
- Put the camera closer to your router to ensure a strong Wi-Fi signal.
- Change the encryption method of the Wi-Fi network to WPA2-PSK/WPA-PSK (safer encryption) on your router interface.
- Change your Wi-Fi SSID or password and make sure that SSID is within 31 characters and password is within 64 characters.
- Set your password using only the characters available on the keyboard.

If the problem is not solved, please contact Reolink Support.

Specification

Operating Temperature: -10°C to 55°C (14°F to 131°F)

Size: 127 x 90 x 56 mm

Weight (Battery included) : 239 g

For more specifications, visit the Reolink official website.

Notification of Compliance

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

FCC RF warning statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Simplified EU Declaration of Conformity

Reolink declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.



Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environment safe recycling.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: <https://reolink.com/warranty-and-return/>.

NOTE: We hope that you enjoy the new purchase. But if you are not satisfied with the product and

plan to return, we strongly suggest that you reset the camera to factory default settings and take out the inserted SD card before returning.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com Keep out of reach of children.

End User License Agreement

By using the Product Software that is embedded on the Reolink product, you agree to the terms of this End User License Agreement (“EULA”) between you and Reolink. Learn more: <https://reolink.com/eula/>.

ISED Compliance Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L’ émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d’Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L’ exploitation est autorisée aux deux conditions suivantes :

- (1) L’ appareil ne doit pas produire de brouillage;
- (2) L’ appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.

ISED Radiation Exposure statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

Cet équipement est conforme aux limites d’exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps. Cet émetteur ne doit pas être colocalisé ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

OPERATING FREQUENCY (the maximum transmitted power)

2.4 GHz EIRP <20dBm

Technical Support

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